

## Employee Benefits - New Retiree Summary Sheet

When to contact the County of Orange Benefits Center:

[www.benefitsweb.com/countyofoorange.html](http://www.benefitsweb.com/countyofoorange.html)

County of Orange Benefits Resource Line: 1-866-325-2345;  
Benefits Specialists are available Monday-Friday from 7:30-5:30 PST.

- Questions about **enrollment and/or eligibility** for the Retiree health plans and Medical Grant
- To make **retiree health plan elections** (once you have received your intent to retire package from the Benefits Center)
- Enrollment in **Kaiser Senior Advantage (KPSA)** may take up to 90 days; until then, your enrollment will be pending and you'll remain in your current health plan
- Questions about **retiree health plan coverage**
- Questions about **retiree health plan deductions and/or Retiree Medical Grant appearing on OCERS check**
- Questions about **direct billing of health plan premiums** for new retirees
- Questions about **COBRA notices or other communications** from the Benefits Center
- Issues with **access to medical and/or prescription benefits**
- To report **qualified life event (QLE) changes**
- To make **address or name changes** *once* you have retired

### Important items to remember:

- Keep your home address current within the payroll system by notifying your Agency HR/payroll representative of address changes until you actually retire.
- Report all qualified life events (QLE) to the Benefits Center within 30 days of the QLE date.
- Keep your 4-digit PIN Number. It is your key to accessing the Benefits Center Web Site or the Benefits Resource Line.
- If you or your spouse are age 65 or older contact your local Social Security Office at 1-800-772-1213 about Medicare at least 90 days prior to retiring. Medicare enrollment is required for participation in the County Retiree Medical Insurance Program.

### Other Resources:

For general information such as rates, plan options, and retiree benefit orientation information prior to receiving your personalized enrollment information please go to:

[www.oc.ca.gov/hr/employeebenefits](http://www.oc.ca.gov/hr/employeebenefits).

- Note: Retiree health plan elections **can only be made** once you have received your Intent to Retire notification package in the mail. This ensures the Benefits Center is aware of your intent to retire and can assist you.